

Terms and Conditions: BOQ Kitchen Recruitment Promotion (“Promotion”)

1. The Promoter of the BOQ Kitchen Recruitment Promotion (**Promotion**) is Bank of Queensland Limited ABN 32 009 656 740 of Level 6, 100 Skyring Terrace, Newstead, Brisbane QLD 4006 (**Promoter**) (**BOQ**). Telephone: 1300 55 72 72 www.boq.com.au.
2. The Promotion commences on 15 May 2017, at 12.00am AEST and closes on 31 August 2017 at 11.59pm AEST (**Promotion Period**). Entries received by the Promoter after the Promotion Period are ineligible to participate in the Promotion.
3. By entering the Promotion, participants are deemed to accept these terms and conditions (**Terms and Conditions**).
4. Information on how to enter and prize details form part of these Terms and Conditions. If there is any conflict between these Terms and Conditions and any other published material, these Terms and Conditions prevail to the extent of any inconsistency.

Eligibility and Participation

5. The Promotion is open to Australian residents who:
 - 5.1 are aged 18 years and over;
 - 5.2 are an existing BOQ customer(**Eligible Person**)
6. The Promoter reserves the right at its discretion to determine the identity of the Eligible Person if there is a dispute as to the identity of the Eligible Person.
7. Directors and employees (and their immediate families) of the Promoter and its agents are ineligible to enter.
8. To enter the Promotion, an Eligible Person must, during the Promotion Period:
 - 8.1 complete the BOQ Kitchen Registration Survey (whereby registrants can become members of the BOQ Kitchen) and Profiling Questionnaire;
 - 8.2 Once an Eligible Person validly completes the Registration Survey and Profiling Questionnaire, the Eligible Entrant will be automatically entered into the prize draw.

Eligible Entry

9. An Eligible Person who submits an entry during the Promotion Period in accordance with clause 8 and these Terms and Conditions will receive one (1) entry in the Promotion (**Eligible Entry**). Only one (1) Eligible Entry is permitted per Eligible Person.
10. The Promoter reserves the right, at any time, in its sole and absolute discretion to verify the validity of entries and Eligible Persons (including their identity, age and place of residence) and reserves the right, in its sole discretion to disqualify any Eligible Person who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

Prizes

11. There are a total of four (4) prizes to be given away being 4 x Apple iPad Air 2 to the value of A\$569 each.
12. Each Prize of one (1) x Apple iPad Air 2 valued at \$569.00 (**Prize**) will be posted by ordinary mail to the winners' nominated address in Australia within seven (7) days of the Prize winner, responding in the manner and within the timeframe set out in the notification letter or by telephone (as applicable), provided by BOQ informing them of the fact they

are a Prize winner. Failure to respond as required, or at all, will result in the Prize winner forfeiting the Prize.

Prize Draw

13. There will be one (1) x Prize draw which will take place at Vision Critical, Level 7, 309 George Street, Sydney, NSW, 2000 on at 2pm AEST on Monday 4 September 2017 (**Draw Date**).
14. There will be 4 winners, with each prize valued at AUD\$569.
15. The winners for the Prize draw will be the first, second, third and fourth valid and Eligible Entries drawn by electronic random selection from the cumulative pool of Eligible Entries.
16. Prize winners are not eligible for more than one (1) Prize.
17. The Prize winners will be notified on the day of the Prize Draw by phone and by email via the BOQ Kitchen portal. Winners' names will also be published on the Promoter's Facebook page. Prize winners will also be notified by ordinary mail, sent out within two (2) business days from the Draw Date, to their nominated address. To accept the Prize, Prize winners must respond to the notification in the manner and within the timeframe set out in the notification letter.
18. Names of Prize winners will also be published in 'The Australian' newspaper, in the public notices section on Friday 15 September 2017.
19. Subject to clause 22, if for any reason a Prize winner does not take / redeem a Prize by the time stipulated by the Promoter, then the Prize will be forfeited.
20. If any Prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
21. Total prize pool value is AUD\$2276.
22. If any Prize is unclaimed or forfeited, the winner is disqualified for any reason or the Prize winner is unable to satisfy these Terms and Conditions, the Promoter will conduct a redraw at Vision Critical, Level 7, 309 George Street, Sydney, NSW, 2000 on Monday 4 December, 2017 at 2pm AEST, subject to any directions from a regulatory authority. Re-draw Prize winners, if any, will be announced and notified on the day of the respective re-draw by phone, via the Promoter's Facebook page and on the BOQ Kitchen portal. Re-draw Prize winners will also be notified by ordinary mail, sent out within two (2) business days of the re-draw date, to their nominated address and their names will also be published in 'The Australian' newspaper in the public notices section on , Friday 22 December 2017. To accept the Prize, re-draw Prize winners must respond to the notification in the manner and within the timeframe set out in the notification letter.
23. In the case that the Prize winner forfeits their Prize in accordance with clause 17, no other compensation will be provided.
24. The Promoter accepts no responsibility for any late, lost or misdirected entries.
25. It is the responsibility of entrant to provide correct and accurate contact details, including names, address and contact phone numbers.
26. Incomplete or indecipherable entries will be deemed invalid.
27. Prizes, or any unused portion of a Prize, are not transferable, exchangeable, cannot be taken as cash or redeemed for other benefits.
28. The Promoter is not responsible for any ancillary costs incurred by accepting the Prize, entering the Promotion or redemption of the Prize.

29. Any ancillary costs associated with redeeming the Prize are not included. Redemption of the Prize is subject to any terms and conditions of the issuer including those specified on the Prize (if any).
30. Any and all decisions of the Promoter in relation to any aspects of the Promotion are final and binding on every Eligible Person and no correspondence will be entered into by the Promoter.

The Promoter liability

31. The Promoter and its agents will not be liable for any losses or damages whatsoever (including but not limited to direct or consequential loss) or personal injury suffered or sustained, in connection with the Promotion, the receipt, acceptance or use of the Prize or any act or omission (whether negligent or not) of the Promoter or its agents, employees and contractors, except for any liability that cannot be excluded by law.
32. The Promoter is not responsible for any failure of equipment or programming associated with or utilised in the Promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of the Promotion including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of applications or entries.
33. The Promoter and its agencies do not accept liability for any error or omission that may result in an Eligible Entry not participating in the prize draw.
34. The Prize winners must, on request by the Promoter, be able to provide evidence which, to the reasonable satisfaction of the Promoter, demonstrates that the winner is an Eligible Entrant and has complied with these Terms and Conditions.
35. If for any reason the Promotion is not capable of running as planned due to infection of data by computer viruses, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness or integrity or proper conduct of the Promotion, the Promoter reserves the right in its sole discretion to disqualify any individual from participating in this Promotion, and subject to any written directions from a regulatory authority, cancel, terminate, modify or suspend the Promotion.
36. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products or services, distributed and/or supplied by the Promoter.
37. The Promoter collects personal information ("PI") in order to conduct the Promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, a statement of which can be viewed at http://www.boq.com.au/uploadedFiles/BOQ_Finance_Micro_Site/BOQFinance_2015/Site_tools/PrivacyStatement-21112014.pdf. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Promoter may disclose entrants' personal information overseas – see a statement of the Promoter's Privacy Policy for details. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter.
38. Promotion authorised under **NSW Permit No. LTPS/17/12322**.