

MyVoice: Terms and conditions

Information gathered by the MyVoice panel is for research purposes only. The information gathered is for the purposes of administering the panel, assessing your eligibility and contacting you for future panel studies. Responses to panel studies are submitted in confidence and treated accordingly. When you complete a panel survey, your answers are aggregated with the answers of others and used for statistical purposes only.

If you choose to join the MyVoice panel, you will receive email survey invitations from support@myvoicefortisbc.com approximately twice a month over the course of a year and will be asked to provide your opinions on different topics. This software solution is provided by Vision Critical Communications Inc., a third-party vendor that may respond directly to panel members' support queries on issues related to panel logistics.

FortisBC collects, uses and discloses your personal information in accordance with the Personal Information Protection Act (British Columbia) and FortisBC's Privacy Policy, which can be found at <https://www.fortisbc.com/Pages/privacypolicy.aspx>. To ensure compliance with Canada's Anti-Spam Legislation (CASL), we require your consent to communicate with you by email:

I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services, programs and any associated business opportunities.

You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.

If you have any questions about the panel or how we use your information and responses, please contact Scott Webb, manager of customer programs and research, at **604-592-7649** or scott.webb@fortisbc.com.



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