TEAM TORY FAQS

How often will I be asked to share my opinion?

You will be invited to participate in surveys or discussions 1-2 times per month.

How will I know if there is a survey or discussion for me to complete?

You will receive an email invitation with a link to the survey or discussion.

Can I be removed from Team Tory?

Yes. You can remain active for as long as you want. However, if after several invitations you do not participate in any surveys or discussions, you will be considered an inactive member.

How much time does it take to complete a survey?

5 to 10 minutes. From time to time, there may be longer, more in depth special activities, which will be noted in the invitation.

How do I know you received my survey answers?

At the end of each survey is a "Finish" or "Submit" button. Once you have clicked that button, your data is stored on our secure server. You will then see a Thank You page. This indicates that we have received your input.

Do I need special hardware or software?

No.

Are there any fees or costs?

No.

Will I be rewarded for my participation?

Yes, you will receive insider information, gifts and offers from time to time.

What if I have more than one email address?

Please register with the email address you would like us to use when contacting you. In addition, please add support@teamtory.com to your address book.

How do I opt-out of my membership?

There is an unsubscribe link at the bottom of each email invitation. You can also email support@teamtory.com to deactivate your account.

Can I change my contact information?

Yes. Log into Team Tory with your username and password. Click the update link to make changes to your contact information.

Privacy

For more details, please see our privacy policy.

Technical Help

You can email us at support@teamtory.com. Please be as specific as possible when describing the problem and let us know which browser (include the version number) you are using. We will respond promptly to help determine the nature of the problem.