

## 2019 Q2 Harvard Pilgrim Listens Member Panel Drawing Rules

- The drawing is open only to panel participants enrolled in a health plan underwritten or administered by Harvard Pilgrim Health Care on the date of the drawing.
- No purchase is necessary to enter the drawing.
- The quarterly recruitment drawing:
  - Is for a \$200 Amazon gift card.
  - Only applies to new Harvard Pilgrim Listens panel members within the time period noted below. Existing panel members are not eligible for this drawing.
  - New Harvard Pilgrim Listens panel members joining between the dates of April 1, 2019 through June 30, 2019 will be entered into the drawing. Drawings will be held within 10 business days after the recruitment quarter.
  - All survey fields and questions must be completed according to instructions to be eligible to win.
- The monthly drawing:
  - Is for a \$100 Amazon gift card.
  - To be eligible to win, participants must engage in at least one Harvard Pilgrim Listens activity, according to instructions, within the month of the drawing.
  - Drawings will be held within 10 business days after the month to which the drawing applies.
- Harvard Pilgrim Listens Profile Update Bonus drawing:
  - After 12 months of Harvard Pilgrim Listens membership, participants will be asked to complete a survey to update their profile, including changing their account password for security purposes.
  - All survey fields and questions, including the password change, must be completed according to instructions to be eligible to win.
  - To be eligible to win, participants must complete the annual Profile Update survey between the dates of April 1, 2019 through June 30, 2019.
  - Is for a \$200 Amazon gift card.
  - Drawing will be held within 10 business days after the quarterly survey completion period ends.
- The odds of winning will be determined by the number of entries received. Limit of one (1) prize per winner.
- Prizes will be awarded randomly.
- Harvard Pilgrim may substitute prizes of equal value at any time without prior notice.
- Winners will be notified by email and will become official winners after completing the steps outlined in the notification email to them.
- Vision Critical is the company that administers the Harvard Pilgrim Listens drawing. Vision Critical will require the winner to reply to the winner notification within the time indicated in the notice and fulfill all requirements outlined in the winner notification process to become the official winner.

- In order to achieve quick payment to winners, Vision Critical generally requires potential winners 3 business days to reply to the winner notification. Additional processing time may be necessary to the extent redraws are required, with up to 2 redraws maximum. Within these limits, member incentives will generally be fulfilled within 1 month. No commitments are made for fulfillment of incentives where longer times frames are required.
- Entrants need not be present to win.
- You must be 18 years of age or older, and a legal resident of the United States, to qualify for the drawing and/or be eligible to win a prize. You may be required to provide proof of age, eligibility and identity upon request.
- Employees of Harvard Pilgrim and its affiliates, subsidiaries, advertising agencies and marketing departments, and their immediate family members, are not eligible to enter.
- Only one entry per eligible participant is allowed. Entrants who submit more than one entry will be disqualified.
- The winner will be responsible for any applicable taxes or meeting other regulatory requirements.
- Prizes may not be redeemed for cash or other consideration, except as may be stated on the gift card, if applicable.
- Harvard Pilgrim is not responsible for lost, misdirected, incomplete or incorrect entries. Harvard Pilgrim reserves the right, in its sole discretion, to void the entry of any entrant whom Harvard Pilgrim believes has attempted to tamper with or impair the administration, security, fairness or proper play of this giveaway.
- Entrant agrees that Harvard Pilgrim, its affiliates and subsidiaries, and their respective officers, directors, employees, agents, and representatives shall be held harmless for and against any injuries, loss and/or damages of any kind that may arise in whole or in part, directly or indirectly, from the acceptance, use, misuse, possession, loss or misdirection of any prize.
- This drawing is void where prohibited by law and is subject to all federal, state, and local laws.