

# Travelport Privacy Policy for the Travelport Lab

Welcome to this **Travelport** website. We at Travelport recognize the importance of protecting the privacy of personal data or personally identifiable information ("**Personal Information**") about the individual community members that we process in the Travelport Lab ("**Community Personal Information**"). The following **Privacy Policy** discloses what information we gather, how we use it, and how to correct or change it. Please note, however, that we may update and amend this Privacy Policy from time to time.

At Travelport, we want to give you an understanding about how we collect your information and the use we make of it in the course operating the Travelport Lab .

Travelport recognizes that many countries have adopted laws that apply to Community Personal Information that we process in the Travelport Lab. This section of our Privacy Policy describes how we collect, use, store and process Community Personal Information.

This section of our Privacy Policy does not cover how any third party handles Personal Information.

## **Collection, use and disclosure**

Travelport obtains Community Personal Information when a community member registers on this Travelport website and submits personal information. The types of Community Personal Information that we obtain includes:

- first name;
- last name; and
- e-mail address.

We use Community Personal Information to carry out research and to better understand the information provided by community members.

We may also process and disclose Community Personal Information when lawfully requested by public authorities, including requests based on national security or law enforcement requirements or as otherwise required or permitted by law, subpoena, or regulation. We do not sell Community Personal Information for purposes of allowing third parties to conduct direct marketing for their own products or services.

## **International transfers of GDS personal information**

Travelport processes Community Personal Information in data centers located in the European Economic Area. By consenting to use the Travelport Lab, you agree to the transfer of your personal data to Travelport group companies and our third party provider (Vision Critical).

### **Data security and integrity**

Travelport maintains reasonable measures to protect Community Personal Information from loss, misuse, and unauthorized access, disclosure, alteration and destruction.

### **Data retention**

Travelport retains Community Personal Information no longer than is necessary to comply with legal obligations and to fulfil legitimate business and compliance purposes. GDS Community Personal Information will be retained whilst the Travelport Lab is operated and Community Personal Information will be destroyed no more than 45 days after the date of Travelport Lab ceasing to operate.

### **Information from minors**

the Travelport Lab is not intended for use by minors. We do not knowingly collect Community Personal Information from any minor child.

### **Data access and correction requests and other questions**

European data privacy laws grant European community members certain rights with respect to the:

- access;
- rectification;
- erasure;
- portability; and
- restriction or objection to processing of their own Community Personal Information.

As a practical matter, members may address any issues, questions or complaints relating to their own Community Personal Information to Travelport at [privacy@travelport.com](mailto:privacy@travelport.com) or to the Data Protection Officer at the addresses specified below. Travelport retains the right to use reasonable measures to authenticate the identity of any member who makes a request in respect of their Community Personal Information or otherwise raises any questions.

Privacy-related communications may be directed to:

Travelport  
One Axis Park, 10 Hurricane Way  
Langley, Berkshire SL3 8AG  
United Kingdom  
Attention: Data Protection Officer / Legal Dept.  
T: +44 (0) 1753 288000  
F: +44 (0) 1753 288001

OR

Travelport  
300 Galleria Parkway  
Atlanta, Georgia 30339  
USA  
Attention: Data Protection Officer / Legal Dept.  
T: +1 770-563-7400  
F: +1 770-563-7878

Once we receive your inquiry, we will investigate the matter and respond to you promptly. We will endeavor to do this within 30 days. If this is not possible, we will endeavor to contact you and let you know about a revised timeframe.

**Dispute resolution**

If any European community member experiences an issue regarding Community Personal Information that the European community member cannot resolve directly with Travelport, such member has a right to lodge a complaint with their local Data Protection Authority.

**Publication and effective date**

This policy is published by Travelport, LP on behalf of the Travelport group companies. Travelport, LP is a Delaware USA limited partnership with its principal place of business located at 300 Galleria Parkway, Atlanta, Georgia 30339, USA, T: +1 770-563-7400, F: +1 770-563-7878. We may update this policy from time to time and will post a prominent notice to inform users about significant changes.

Effective Date: 1 December 2019.