The Exchange – LNY 2022 Research – Feb 2022 Game of Chance Competition Terms and Conditions ALL LOTTERIES AND GAMES OF CHANCE - TERMS & CONDITIONS OF ENTRY

METHOD OF ENTRY

1. Information on how to enter and prizes form part of these conditions of entry. These terms and conditions may be amended from time to time, in accordance with state regulations. Participants should check the SBS website http://www.sbs.com.au/aboutus/corporate/view/id/114/h/Terms-and-Conditions for the current version.

2. Except where advertised differently, entry is only open to all residents of Australia. Special Broadcasting Services Corporation's ("SBS") employees, associated companies and agencies, and their immediate families are ineligible.

3. To enter, participants must follow the directions on <u>https://www.theexchange.sbs.com.au/</u>, respond to a questionnaire promoted on <u>https://www.theexchange.sbs.com.au/</u> and or alternate social media, websites and/or apps and answer the survey's questions and provide their contact details including, but not limited to, full name, email and postal address.

4. The competition period starts on Thursday 16th February 2022 at 09.00am AEDT and ends on Sunday 3rd April 2022 at 11.59pm AEDT (the Promotional Period). Entries will only be accepted during the Promotional Period.

5. All valid entries submitted during the specified Promotional Period, will be entered into the prize draw to win the nominated prizes. Participants will receive one (1) entry in the prize draw for each separate questionnaire they complete within the nominated month, unless otherwise specified. Participants screened out during the questionnaire for not meeting the research criteria and/or for over quotas, will not be eligible for the prize draws.

6. Except where advertised differently, entries are limited to one per person. The use of any automated software or any other mechanical or electronic means that permits the participant automatically to enter repeatedly is prohibited ("Repeat Entry Device"). If the Promoter reasonably believes that an entrant is using any Repeat Entry Device, the Promoter may disqualify that entrant without notice.

7. Incomprehensible and incomplete entries will be deemed invalid.

PRIZES

8. The first valid prize winner will receive one (1) \$1,000 VISA gift card. The second valid prize winner will receive one (1) \$300 VISA gift card. The third valid prize winner will receive one (1) \$200 VISA gift card. There are three (3) prizes to be won. Each prize will be valued at its nominal value. The total prize pool will be valued at AUD\$1,500.00 inclusive of GST.

9. Subject to clause 13, all prizes are as depicted or described in the promotions for the competition and are not subject to change.

10. Prizes are not transferable and cannot be exchanged for cash.

11. SBS accepts no responsibility for any loss, damage, or injury incurred from entering the competition or in connection with taking up the prize.

12. Once prizes have left the prize supplier's premises, SBS takes no responsibility for any prizes damaged, delayed or lost in transit.

13. No responsibility or liability is accepted for any variation in the value of the prizes. In the event that any prize item is unavailable, SBS reserves the right to substitute a different prize item of equal or greater value, subject to approval in accordance with state regulations.

14. Subject to clause 16, prizes will be delivered to the winner within one (1) month of the winner being selected.

PRIZE DRAW AND WINNER NOTIFICATION

15. All prize draws will take place at 14 Herbert St Artarmon NSW 2064 on Monday 4th April 2022 at 9am AEDT. All winners will be notified by phone, email, and/or mail within 2 business days of the end of that competition. All winners will be published in The Exchange's member hub or bimonthly newsletter no later than 30 days of the prize draw following each competition.

UNCLAIMED PRIZE DRAW

16. The unclaimed prize draw will take place:

a. Three months after the draw, at 14 Herbert St Artarmon NSW 2064 on Monday 4th July 2022 at 9am AEDT;

17. SBS will conduct such further draws as are necessary in order to distribute any of the prizes. Winners of unclaimed prizes will be notified either by phone or email within 2 business days of the unclaimed prize draw. Winners' names will be published in The Exchange's member hub or bimonthly newsletter no later 30 days of the redraw of the relevant prize.

FINAL CONDITIONS

18. SBS reserves the right to request information to verify the validity of entries including: proof of identity and/or proof of Australian residency status at the nominated prize delivery address. Acceptance of verification information is at the discretion of SBS. SBS reserves the right to disqualify any entrant for tampering with the entry process or for submitting an entry that is not in accordance with these conditions of entry.

19. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements.

20. SBS's determination of the winners is final and no correspondence will be entered into.

21. No responsibility will be accepted for late, lost or misdirected entries. All entries are deemed to be received at the time of receipt into SBS's database, and NOT at the time of transmission by the entrant.

22. If for any reason this competition is not capable of running as planned including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of SBS which corrupts or affect the administration security, fairness, integrity or proper conduct of this promotion, SBS reserves the right to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the promotion subject to the approval of the gaming authorities in each state and territory, where required. Tampering includes the use of Repeat Entry Device software.

23. SBS is not responsible for any problems or technical malfunction of computer on line (or wireless) systems, servers, or providers, computer equipment, software, or technical problems resulting from

participation or sending or receiving of any communication or of any materials in this competition.

24. All entries will become the property of SBS. The information entrants provide will be used by SBS for the purpose of conducting this promotion. SBS may disclose entrants' personal information to its contractors and agents to assist in conducting this promotion or communicating with entrants and to state and territory lottery departments and winners' names may be published as required under the relevant legislation. SBS may also on-provide details to a co-promoter for promotional and marketing purposes. SBS is bound by the Australian Privacy Principles in the Privacy Act 1988. Entrants can request access to the personal information SBS holds about them by contacting SBS Consumer Services on 1800 500 727. SBS's privacy policy is available on the SBS's website <u>www.sbs.com.au</u>.

25. By entering this competition, you give SBS the right to use your name, address, email address and mobile number for promotional, marketing and publicity purposes outside of the competition.

26. Where a competition is promoted on Facebook, entrants acknowledge this competition is in no way associated with, administered or endorsed by Facebook. Any information disclosed by entrants entering this competition is not provided to Facebook.

27. SBS is the Special Broadcasting Services Corporation, 14 Herbert St, Artarmon NSW 2064 ABN: 91 314 398 574. You can contact SBS Consumer Services on 1800 500 727.

No individual prize will exceed \$1000. Prize pool for each promotion will not exceed \$3000. No prohibited prizes will be given away